



# The 2025 Printing Report

**16,000** survey responses.

**3,000,000** users.

**1** clear takeaway.

**Printing still matters.**





**Most people don't think about printing — until they suddenly need it.** It's the shipping label that stands between you and a package drop-off. It's the notes that have to be in hand before a big meeting starts. It's the contract waiting on a signature to move business forward. It's the school assignment that can't be turned in without a hard copy. **In those moments, printing transforms from an afterthought into a necessity.**

For millions — whether living in multifamily communities, working in coworking spaces, running a business, or simply exhausted by the cost, hassle, and privacy concerns posed by home and office printers — printing is a small service with surprising weight. **We all rely on printing more than we realize, and when access is limited, the disruption is immediate.**

**WithMe, Inc.** powers printing for nearly 4 million Americans nationwide through its self-serve amenities and workplace solutions. This report, built on 16,000 survey responses from **PrintWithMe** users, clearly shows that printing isn't obsolete — it's thriving.

Shared printing delivers measurable value by eliminating the cost and burden of clunky, outdated equipment, lightening staff workloads, and supporting remote professionals with secure, convenient printing beyond the home office.



**908K+**

users printed with PrintWithMe Jan 1 – Sept 19, 2025

**22M+**

pages were printed with PrintWithMe Jan 1 – Sept 19, 2025

**82%**

of survey respondents label PrintWithMe “essential”

**50%**

of respondents use self-serve printing at least a few times a month

**40%**

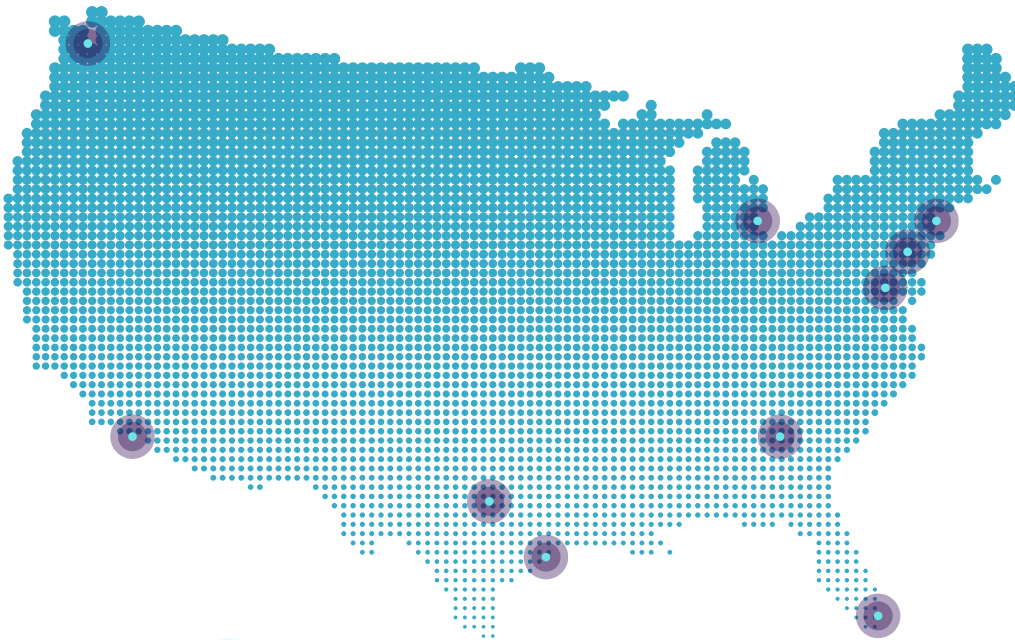
of respondents use shared printers like PrintWithMe as often – or more often – than other amenities





# Where Shared Printing Is Thriving

PrintWithMe is actively used across all 50 states, but these cities boast the highest printing usage in the WithMe network. Whether it's the result of population density, hybrid work trends, or strong demand from residents and leasing offices, these metros mark where self-serve printing is most in demand and most valued.



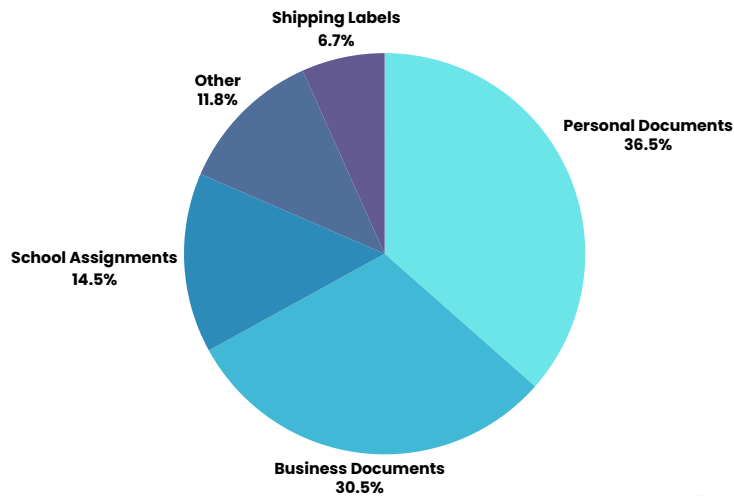
- 1 Chicago
- 2 New York City
- 3 Austin
- 4 Washington, D.C.
- 5 Atlanta
- 6 Miami
- 7 Philadelphia
- 8 Los Angeles
- 9 Houston
- 10 Seattle







# What and Why People Print



Survey results reveal that shared printers support a broad mix of personal, professional and academic needs.

The real value of a shared printer isn't in its location — it's in trust. Printing often involves sensitive information. Users want confidence that their documents will remain private until pickup. Across survey data, security and privacy consistently rank as the top priorities for those using a community printer.

**50%**

of surveyed respondents use a shared printer at least a few times a month

**4 in 5**

residents at properties with a shared printer don't own a personal printer

of those, 43% say limited space is the top reason

**88%**

of respondents say a secure release privacy feature is "important" or "critical"



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**“People argue that residents don’t print anymore, but I completely disagree. We see constant use. Whether it’s for work-from-home tasks or everyday needs like returns or signing documents — printing is still essential.”**

**Elizabeth Pearson**  
Community Manager

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# The Future of Shared Printing in Apartment Communities

As remote and hybrid work continue to define modern living, residents are seeking convenient access to the same professional tools they rely on at work — without the responsibility of maintaining them. This evolution toward managed, on-demand amenities is reshaping how properties deliver value.

Printing, once an overlooked necessity, is becoming a smarter, shared service: one that supports flexible lifestyles, reduces operational strain and elevates the resident experience through thoughtful design and technology integration.

The future of shared printing in apartment communities lies in smart, secure and seamlessly managed solutions that meet residents where they are — supporting flexible lifestyles, reducing operational strain, and enhancing the resident experience through thoughtful design and integrated technology.



**70%**

of residents work from home at least one day per week



**30%**

of residents use their building's community space — either exclusively or in combination with their apartment — when working from home



**30%**

of residents are printing business documents when using a shared printer



WithMe®

# How PrintWithMe Supports Residents and Staff in San Diego



**Industry** Multifamily

**Unique Users** 2,442+

**Use Case** Amenity

**Pages Printed** 58,462+

**Partner Since** 2020

**From restocking supplies to troubleshooting issues, the on-site team at BH Management's *Iconic on Alvarado* found themselves having to dedicate countless hours to maintaining their outdated DIY resident printer. And despite all their efforts, they still couldn't keep up with resident demand.**

Assistant General Manager Mignon Watkins was introduced to PrintWithMe through her peers at BH Management. Watkins quickly saw how PrintWithMe could not only meet their printing needs but also simplify operations.

***"The transition to PrintWithMe was straightforward, smooth and efficient," Watkins recalls. "Customer service helped us with the setup and made it easy for us to roll it out to our residents using the pamphlets we received. It was a very easy process."***

Since switching to PrintWithMe in 2020, the property has saved significant time while also elevating their resident experience. The self-serve model allows residents to print 24/7 without involving the leasing office. With nearly 60,000 pages printed by more than 2,400 users to date, PrintWithMe has quickly become one of the building's most-used amenities.

***"It's hands-on for residents and hands-off for us,"*** said Watkins. The team now highlights the printer during tours and saves hours of time every week with the burden of inventory management and troubleshooting removed. For both staff and residents, it's a simple switch that made a big difference.

***"I recommend PrintWithMe because it's easy and convenient for residents and takes the load off our staff. Residents can use it whenever they need, and we don't have to worry about maintenance."***





## Looking Ahead

Across apartment communities, coworking spaces, cafes, coffee shops, and businesses, printing remains a relied-upon service for everyday moments that matter: prepping for meetings, shipping returns, finalizing important paperwork, completing academic assignments. The data featured in this report makes one thing clear: **printing isn't a relic; it still plays an essential role in how people live and work.**

As more Americans blur the lines between home, work, and community space, access to simple, reliable tools, like printing, helps keep daily life running smoothly. Whether it's residents or remote professionals, people continue to rely on printing that works when and where they need it.

Looking ahead, the focus shifts toward smarter, more sustainable models of shared access. Managed print solutions are replacing fragmented setups, offering reliability, security, and support that match how people actually work today — flexibly, collaboratively, and across multiple spaces. For operators and workplace leaders, the opportunity lies in creating connected environments where printing functions as seamlessly as the Wi-Fi: always on, always ready and never an afterthought.



### Apartments

Schools Hospitals

### Coworking

Cafes

Businesses

Hotels

Offices

Practices

...





# About WithMe, Inc.

WithMe delivers tech-powered printing and coffee services that make everyday life easier. From resident amenities to workplace essentials, their turnkey model keeps operations seamless and costs predictable — while creating experiences people love.



PrintWithMe, available in thousands of apartment communities, coworking spaces, and shared environments nationwide, offers secure self-serve printing that works when and where people need it. Supplies, support, and maintenance are fully managed, giving residents, guests, and teams effortless printing freedom — while operators benefit from predictable pricing, automated operations, and proactive support.



SipWithMe brings barista-quality beverages to shared spaces through sleek, modern machines. By partnering with craft roasters, SipWithMe delivers ground-to-order coffee that delights daily — while reducing operating costs by up to 60% compared to traditional solutions.





WithMe works with **84% of the NMHC Top 50 Managers** and has earned a spot on the **Inc. 5000 list** for five consecutive years. In 2025, WithMe was also ranked #10 on **Crain's Chicago Business Fast 50**, and PrintWithMe was named **Coworking Innovation of the Year** in the PropTech Breakthrough Awards.

Learn more at [withme.com](https://withme.com).